

CONTACT

- **\$** +880 1837 955584
- Market Street St
- 3571 Monohorgonj,
  Cumilla

## EDUCATION

## 2019 - 2024

#### HUBEI UNIVERSITY OF TECHNOLOGY

- 💡 Wuhan, China
- Average: 80.96%
- BSc. in Software Engineering
- Relevant Coursework: Advanced Database Systems, Machine Learning, IoT Systems and Software Architecture.
- Research Interest: Development of ERP frameworks integrating IoT and machine learning for enhanced business operations.

# FARHADHOSSAIN

## **BUSINESS ANALYST**

## PROFILE

Business Analyst and Software Engineer with expertise in ERP systems, cloud infrastructure, Dockerized applications, and Nginx. Skilled in Odoo, Navision, and server management, with a research focus on integrating ERP with IoT and machine learning. Dedicated to optimizing systems for business efficiency and embracing technology-driven innovation.

## WORKEXPERIENCE

## P CPAbooks Info. Tech. Middle East L.L.C

02/02/2023 -PRESENT

- Business Analysis: Analyze client needs for ERP software.
- ERP Implementation: Oversee ERP deployment and configuration.
- Cloud Server Setup: Configure AWS and Linode-based cloud servers.
- Domain and Mail Setup: Manage domain and email system configurations.
- Support: Provide support during and postimplementation. Customization
- Coordination: Collaborate with clients and developers for custom solutions.
- Testing and Deployment: Validate and implement customizations. User Training:
- Train users on ERP functionalities

## FARHAD HOSSAIN

## BUSINESS ANALYST-

## EDUCATION

#### 2015 - 2017 **AL HAJJ NOOR MIA** COLLEGE

**Q** Cumilla, Bangladesh

- HSC (Higher Secondary)
- GPA: 3.8 / 5.0

## SKILLS

#### **Technical Skills**

- ERP Systems: Odoo, Microsoft Navision, Tally ERP
- Cloud & DevOps: AWS, Linode, Docker, Git
- Programming Languages: Python, C++, .NET
- Database Management: PostgreSQL

#### Soft Skills

 Critical Thinking, Effective Communication, Customer Relations

#### LANGUAG ES



## WORK EXPERIENCE

## **Al-Mostofa Group** Accounts

03/03/2021-30/01/23

- Financial operations execution in Tally ERP
- Standardized petty cash management
- Company banking and billing compliance

#### **Ortho Appliance** Help Desk

08/01/2017 -30/08/18

- Manage and Facilitate visitors
- Take walk-in orders
- Receive and facilitate orders by phone
- Co-ordinate delivery

## REFERENCE

#### **Abdus Shakur**

CPAbooks Info. / MD

#### **Tajul Islam**

**Phone:**+971 50 660 1835

Al Mostofa Group / Manager(acc.) Phone: +880 1711-457631 Email: info@cpabookserp.com Email: accounts@almostofagroup.

com